## RE-INTRODUCING RIOC TRANSPORTATION

## SPECIAL EVENT FOLLOW-UP NOTICE WE HEARD YOU! = PSD OFFICERS ON RED BUSES! =





On Thursday, January 9<sup>th</sup>, RIOC's Chief Operating Officer **Shelton Haynes**, along with the Transportation Department's Cy Opperman and Joe Marino heard from the community as part of our new outreach initiative:

**Re-Introducing RIOC.** 

A number of attendees at the event at the Roosevelt Island Senior Center voiced concerns about courtesy on our transportation network, particularly about our Red Bus service. RIOC encourages everyone to be considerate of their fellow passengers because a little kindness goes a long way. Although we still have some work to do in other areas, we are happy to report that we were able to quickly address two of your chief concerns immediately.

## MORE PSD OFFICERS ON THE RED BUS



As a result of the community's request, PSD has **already** started routine patrols on the Red Buses throughout the day. These patrols will be conducted seven days a week during the Red Bus hours of operation.

## NEW & IMPROVED COURTESY SIGNS ON EVERY BUS

RIOC's new COURTESY COUNTS signs will be posted on each bus within the next two weeks. These signs feature images that clearly demonstrate which seats on the bus are reserved for those who are pregnant, the elderly and the disabled.



It is our hope that these signs and the increased PSD presence on the buses, will encourage our customers to consider the safety and comfort of all of their fellow passengers. Because a little bit of consideration for your neighbor goes a long way. If you see an incident happen on a bus, please alert the driver or contact PSD immediately at 212-832-4545.